



TN Outdoor Guides Policies

Tipping Policy

Tips and donations, while not expected, are welcomed and appreciated. If you feel your guide did an excellent job, your experience was amazing, and you want to show a little extra gratitude, go for it! You may tip your guide individually through Venmo on our [About Us](#) page by clicking on the tip jar button.

Weather Policy

Tours typically go rain or shine. However, we may choose to cancel any tour due to hazardous weather conditions. Due to weather forecasts changing dramatically in short time frames, we make the final decision in the morning of the trip by 6AM and we will send information out via email and/or text if there is a cancellation. In the event of a real weather-related cancellation you will have the following options:

Option 1: A full refund of your booking cost.

Option 2: A rain check that is valid for up to one year past the original booking date.

Cancellation Policy

We are committed to providing you with the amazing experience you reserved. Due to limited availability on our tours, we also ask that you commit to honoring your reservation. However, we understand that plans can change due to unforeseen circumstances. The following are your cancellation options:

Option 1: If you provide at least 48 hours' notice you may choose A or B:

Choice A. A rain check that is valid for up to one year past the original booking date.

Choice B. A 50 % refund of your booking cost

Option 2: If you provide less than a 48-hour notice you can choose either A or B:

Choice C. A rain check that is valid for up to one year past the original booking date with an added \$15 booking fee.

Choice D. No refund will be issued.

Note: No call no shows will not be refunded